



RightStart Therapy Services, Inc.
2295 Henry Clower Blvd., Suite 100
Snellville, GA 30078
Office #: 770-995-9600
Fax #: 678-922-7124
www.rightstarttherapykids.com

Patient Information/Consent Form

Patient Name: \_\_\_\_\_ Gender: male female DOB: \_\_\_\_\_

Address: \_\_\_\_\_

Parent/Guardian 1 Name: \_\_\_\_\_ DOB: \_\_\_\_\_ SS#: \_\_\_\_\_

Cell #: \_\_\_\_\_ Home #: \_\_\_\_\_ Work #: \_\_\_\_\_

Employer: \_\_\_\_\_ Email: \_\_\_\_\_

Parent/Guardian 2 Name: \_\_\_\_\_ DOB: \_\_\_\_\_ SS#: \_\_\_\_\_

Cell #: \_\_\_\_\_ Home #: \_\_\_\_\_ Work #: \_\_\_\_\_

Employer: \_\_\_\_\_ Email: \_\_\_\_\_

Primary Care Physician

Name of Practice or Doctor: \_\_\_\_\_ Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Address: \_\_\_\_\_

Diagnosis or reason for referral: \_\_\_\_\_

Primary Insurance

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Insured's Name: \_\_\_\_\_ relationship: \_\_\_\_\_ DOB: \_\_\_\_\_

Insurance Company: \_\_\_\_\_

Customer Service/Provider #: \_\_\_\_\_

Claims Address: \_\_\_\_\_

Member/Subscriber ID #: \_\_\_\_\_ Group /Account #: \_\_\_\_\_

Secondary Insurance

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Insured's Name: \_\_\_\_\_ relationship: \_\_\_\_\_ DOB: \_\_\_\_\_

Insurance Company: \_\_\_\_\_ Customer Service #: \_\_\_\_\_

Claims Address: \_\_\_\_\_

Member ID #: \_\_\_\_\_ Group/Account #: \_\_\_\_\_

I DO NOT HAVE INSURANCE OR I DO NOT WISH TO BILL MY INSURANCE FOR SERVICES RENDERED. I UNDERSTAND THAT RIGHTSTART THERAPY SERVICES, INC. REQUIRES THAT ALL PAYMENTS FOR SERVICES RENDERED BE PAID IN FULL AT THE TIME OF SERVICE. IT IS THE RESPONSIBILITY OF THE PARENT/GUARDIAN TO NOTIFY RIGHTSTART THERAPY SERVICES, INC. OF ANY CHANGES.

I hereby consent that all information provided on this form is true to the best of my knowledge.

Parent/Guardian (print name)

Parent/Guardian signature

Date

RIGHTSTART THERAPY SERVICES, INC.
2295 HENRY CLOWER BLVD SUITE 100 SNELLVILLE, GA 30078

OFFICE: 770-995-9600 FAX: 678-922-7124

It is important for authorization and billing purposes that you provide RightStart Therapy Services, Inc. with as much information about the services your child has received or is currently receiving. This does not mean that you will not receive services with RightStart Therapy Services, Inc.

Does your child receive Speech-Language, Occupational or Physical Therapy services within the Public School System?

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If yes, what county? \_\_\_\_\_ Frequency \_\_\_\_\_

To ensure accurate services are provided and that your child receives the best care, RightStart Therapy Services, Inc. **MUST** have a copy of your child's current IEP before providing services.

Most insurance companies require pre-certification or authorization to be in place prior to services being rendered. If there is another authorization in place with a different provider your insurance company will not approve services with RightStart Therapy Services, Inc. Therefore, you will be responsible for any charges denied by your insurance company for this reason.

Other than the school system; is your child receiving Speech-Language, Occupational or Physical Therapy services with another company? \_\_\_\_\_

If yes, please explain \_\_\_\_\_

\_\_\_\_\_ As a courtesy, RightStart Therapy Services, Inc. will verify your benefits with your insurance company. However, the verification of benefits is not a guarantee of payment. Claims payment is determined at the time services are rendered, eligibility at the time of service and exclusions or provisions on your plan. It is also recommended that you call your insurance company to verify your benefits.

\_\_\_\_\_ Please remember that each Medicaid program has different authorization requirements. It is very important that you notify our office of any changes. This will ensure that your child receives continuation of care and that we obtain authorizations as required by your policy.

\_\_\_\_\_ The insured/parent/guardian listed above is fully responsible for any balance due, non-covered services, and/or denied claims for any reason.

\_\_\_\_\_ I authorize RightStart Therapy Services, Inc. to release any medical records or other information necessary to process claims pertaining to my treatment.

\_\_\_\_\_ I authorize payment of medical benefits to RightStart Therapy Services, Inc. I also understand that it is my responsibility to inform this office of any insurance or address changes.

\_\_\_\_\_ I have been notified of all HIPAA regulations and I have received and read a copy of the Privacy Practice regulations implemented by RightStart Therapy Services, Inc.

\_\_\_\_\_ I understand that I am making a commitment based on the recommendations made by my clinician for my child. It is my responsibility to make sure that my child is at each scheduled appointment, report any changes in address or insurance coverage and to implement the home program provided by my child's clinician.

\_\_\_\_\_ My clinician will schedule a session with me to discuss my child(s) progress once a month; a 5 minute time slot during a regular scheduled therapy session.

\_\_\_\_\_ I understand that if I am late for a scheduled session that my clinician will only see my child for the remaining time and will not run into the next scheduled appointment.

I hereby consent that all information provided on this form is true to the best of my knowledge. I also understand that services will be provided as recommended by my physician and the Speech-Language Pathologist.

\_\_\_\_\_  
Parent/Guardian (print name)

\_\_\_\_\_  
Parent/Guardian signature

\_\_\_\_\_  
Date

**CANCELLATION POLICY:**

Your child’s progress in therapy is contingent upon consistency with your weekly scheduled appointments and the home program implemented by your therapist. RightStart Therapy Services, Inc. is committed to providing quality services to your family but it is the sole responsibility of the parent/guardian to reschedule any missed or cancelled appointments. **After 3 no show appointments and/or cancellations with less than a 24 hour notice will result in termination of services.** We do understand that sometimes circumstances present themselves and therefore will be considered on a case-by-case basis. Please call our office at 770-995-9600 or Jennifer Wright at 678-732-5320 should you need to cancel or reschedule your appointment.

There will be a \$25 charge for all no call/no show appointments or calling less than 4 hours before your scheduled appointment. This will still count as one of your three cancellations.

An invoice for a no show appointment will be given at the next session; you will have two weeks to make the payment to your clinician, by cash or charge. After two weeks, therapy will be put on hold until the balance on your account is paid in full.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

You agree **NOT** to leave the premises at any time for any reason while your child is in therapy. RightStart Therapy will **NOT** be held responsible for your child after their therapy session ends. If you wish to sit in your car or go outside you **MUST** be in the waiting room 5 minutes before your child’s therapy session ends. This time allows you to speak with your child’s therapist about the session and implement a home program. If you are not in the waiting room when your therapist brings your child out you will be charged a \$25 late fee. If you are late your child’s therapist will **NOT** have time to communicate with you about the therapy session or any information that may need to be shared. When your therapist brings your child to you after the session they are also there to pick up their next child. Therefore, if you are late, you are running into another child’s therapy session. This \$25 fee must be paid at your next scheduled appointment. **NO EXCEPTIONS!!!**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Child’s Name

## Authorization to use or disclose Protected Health Information

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Address: \_\_\_\_\_

Date of Request: \_\_\_\_\_

As required by the Privacy Regulations, this practice may not use or disclose your protected health information except as provided in our Notice of Privacy Practice without your authorization.

I hereby authorize \_\_\_\_\_ to use or disclose my Protected Health Information to the following person(s), entity(s), or business associates of this office:

\_\_\_\_\_  
Name of business

\_\_\_\_\_  
Address:

\_\_\_\_\_  
Phone #:

\_\_\_\_\_  
Fax #:

Patient Health Information authorized to be disclosed.

\_\_\_\_\_  
\_\_\_\_\_  
For the specific purpose of (describe in detail)

\_\_\_\_\_  
\_\_\_\_\_  
Effective dates for this authorization: \_\_\_\_/\_\_\_\_/\_\_\_\_ through \_\_\_\_/\_\_\_\_/\_\_\_\_. This authorization will expire at the end of the above period.

I understand that the information disclosed above may be re-disclosed to additional parties and no longer protected for reason beyond our control.

I understand I have the right to:

1. Revoke this authorization by sending a written note to this office and that revocation will not affect this offices previous release on the uses or disclosure pursuant to this authorization.
2. Knowledge of any remuneration involved due to any marketing activity as allowed by this authorization, and as a result of this authorization.
3. Inspect a copy of Protected Health Information being used or disclosed under federal law.
4. Refuse to sign this authorization.
5. Receive a copy of this authorization.
6. Restrict what is disclosed with this authorization.

I also understand that if I do not sign this document, it will not condition my treatment, payment, enrollment in a health plan, or eligibility for benefits whether or not I provide authorization to use or disclose protected patient health information.

\_\_\_\_\_  
Signature of patient or patients authorized representative

\_\_\_\_\_  
Date

If not the patient, your relationship to patient: \_\_\_\_\_

\_\_\_\_\_  
Authorized signature of facility

\_\_\_\_\_  
Date

## CONTACT INFORMATION

At times we may need to contact you for appointment reminders, cancellations or other concerns. Please complete **only** the items below that you authorize as a method of contact.

**Note:** Home address, one phone number and one email address are required.

Address: \_\_\_\_\_

Home Phone \_\_\_\_\_ OK to leave message:  Yes  No

Mother's Cell Phone \_\_\_\_\_ OK to text:  Yes  No

Mother's Work Phone \_\_\_\_\_ OK to leave message:  Yes  No

Mother's Email \_\_\_\_\_

Father's Cell Phone \_\_\_\_\_ OK to text:  Yes  No

Father's Work Phone \_\_\_\_\_ OK to leave message:  Yes  No

Father's Email \_\_\_\_\_

Please select the preferred contact methods (one only) for each item listed:

Appointment Reminders:  Home Phone  Mother's Cell (voice or text)

Father's Cell (voice or text)

Appointment Cancellations:  Home Phone  Mother's Cell (voice or text)

Father's Cell (voice or text)

Other Correspondence:  Home Phone  Mother's Cell (voice or text)

Father's Cell (voice or text)

**Background Information**

Patient Name: \_\_\_\_\_ Parent/Guardian: \_\_\_\_\_

DOB: \_\_\_\_\_ Gender: Male / Female Home Phone: \_\_\_\_\_

PCP (referring physician): \_\_\_\_\_

Other physicians and specialist who provide care to the patient: (list others on back of page)

Name \_\_\_\_\_ Specialty \_\_\_\_\_

Name \_\_\_\_\_ Specialty \_\_\_\_\_

Patient lives with (check one):  Birth Parents  Adoptive Parents  Foster Parents  One Parent

One Parent and Step-Parent  Other \_\_\_\_\_

Any language other than English spoken at home?  Yes  No If yes, what? \_\_\_\_\_

Does the patient speak the language?  Yes  No

Does the patient understand the language?  Yes  No

Who speaks the language? \_\_\_\_\_

Which language does the patient prefer to speak at home? \_\_\_\_\_

Please list the name, age and relation of those (other than parents) living in the patient's home.

NAME	AGE	RELATIONSHIP

Please list any of the patient's **relatives** having any of the conditions listed below: (e.g. Hearing Loss/Grandfather)

Mental/Intellectual Disability \_\_\_\_\_ Autism/PDD \_\_\_\_\_

Developmental Delay \_\_\_\_\_ Speech/Language Delay \_\_\_\_\_

Cleft Lip/Palate \_\_\_\_\_ Reading Difficulty \_\_\_\_\_

Other Birth Defect \_\_\_\_\_ Learning Disability \_\_\_\_\_

Hearing Loss \_\_\_\_\_ Attention Deficits \_\_\_\_\_

Other (specify) \_\_\_\_\_

What do you see as your child's most difficult problem? \_\_\_\_\_

Does your child currently have a diagnosis?  Yes  No If yes, what is it? \_\_\_\_\_

Does your child attend a school or daycare?  Yes  No

If yes, where and current grade level? \_\_\_\_\_

Does your child have an Individualized Education Plan (IEP)?  Yes  No

If yes, what special services is your child receiving (speech, OT, PT, etc.)? \_\_\_\_\_

**If yes, we will need a copy of the patient's most current IEP.**

**Birth History**

Pregnancy:  Full Term  Premature ( \_\_\_\_\_ weeks)

Birth Weight: \_\_\_\_\_

Illnesses or accidents during pregnancy? \_\_\_\_\_

Use of alcohol, tobacco, or medications during pregnancy? \_\_\_\_\_

Delivery:  Vaginal  C-section  Breech  Feet First  Forceps/Suction Required

Other unusual conditions that may have affected pregnancy or birth? \_\_\_\_\_

Did your child pass the infant hearing screening?  Yes  No

**Medical History**

Has your child had any of the following?

- Adenoidectomy  Ear Tubes  Sleeping Difficulties
- Allergies  Encephalitis  Surgery (specify below)
- Breathing difficulties  Head Injury  Thumb/finger sucking
- Breaths from mouth only  Hearing Problems  Tonsillectomy
- Colds  High Fevers  Tonsillitis
- Ear Infections  Meningitis  Vision Problems
- How often? \_\_\_\_\_  Seizures

Are immunizations current?  Yes  No

Is your child currently under a physician's care?  Yes  No

If yes, why? \_\_\_\_\_

Please list any medications your child takes regularly: \_\_\_\_\_

Does your child have any food or medical allergies?  Yes  No

If yes, explain: \_\_\_\_\_

Has your child or do they currently receive any therapy services (OT, PT, ABA, etc.)

Type of Therapy	Frequency of Visits	Dates of Services	Location	Treating Clinician

**Developmental History**

Please tell the approximate age your child achieved the following developmental milestones:

- \_\_\_\_\_ crawled \_\_\_\_\_ sat up (no assistance) \_\_\_\_\_ stood alone \_\_\_\_\_ walked
- \_\_\_\_\_ drink open cup \_\_\_\_\_ drink with straw \_\_\_\_\_ fed self (fingers) \_\_\_\_\_ fed self (spoon/fork)
- \_\_\_\_\_ dressed self \_\_\_\_\_ toilet trained \_\_\_\_\_ single words \_\_\_\_\_ combined words

Is child left or right handed? \_\_\_\_\_

Does your child show unusual behavior (explain)? \_\_\_\_\_

Attention span for self-directed activities: \_\_\_\_\_ Adult-directed: \_\_\_\_\_

Does your child... (check all that apply)

- Not eat enough variety
- Only eat crunchy solids
- Vomit during/after meals
- Poor growth/weight gain
- Aspiration (choking)
- Only eats purees
- Gagging
- Frequent diarrhea
- Only drink fluids
- Avoids whole food groups
- Frequent constipation
- Transitioning from tube to oral feeding
- Tooth brushing intolerance
- Not eating enough volume
- Food refusal

Favorite Foods: \_\_\_\_\_

Aversion Foods (if any): \_\_\_\_\_

**Language Development**

In which of the following areas does your child seem to have trouble? Check all that apply.

- Hearing Sounds
- Learning and using new words
- Stuttering
- Understanding what others say
- Using sentences
- Reading/writing
- Saying speech sounds
- Voice difficulties
- other (please describe)

How many words are in your child’s expressive vocabulary?  0-5  10-20  25-50  50+

Is your child difficult to understand (check all that applies)?  to you  to family members  to unfamiliar listeners

How long are your child’s sentences? \_\_\_\_\_

Does your child have any difficulty understanding you (describe)? \_\_\_\_\_

Does your child have difficulty following directions (describe)? \_\_\_\_\_

Is your child aware/concerned/frustrated? \_\_\_\_\_

**Sensory Processing**

The following questions are designed to help gives us a more complete picture of your child. Check the choice which applies: Yes, No, Used to, or N/A (not old enough yet, or for other reasons, non-applicable).

**Tactile (touch):**

Does Child:	YES	NO	Used to	N/A
Like to be touched?				
Prefer to touch rather than be touched?				
Have a strong need to touch people or objects?				
Seem easily irritated or enraged when touched by others?				
Pinch, bite or otherwise hurt self or others?				
Dislike the feeling of certain clothing?				
Like to play in water, sand, mud, clay, etc?				
Mouth objects or clothes excessively?				

**Vestibular (movement):**

Does Child:	YES	NO	Used to	N/A
Like to swing?				
Get nauseous and vomit from other kinds of movement?				
Have fear in space (stairs, heights, etc.)?				
Lose balance easily?				



**Visual:**

<b>Does Child:</b>	<b>YES</b>	<b>NO</b>	<b>Used to</b>	<b>N/A</b>
Wear glasses?				
Avoid eye contact?				
Make reversals when writing, copying, reading?				
Have trouble with shapes, colors, size?				

**Taste & Smell:**

<b>Does Child:</b>	<b>YES</b>	<b>NO</b>	<b>Used to</b>	<b>N/A</b>
Chew on non-food items?				
Avoid certain textures?				

**Auditory (Sound):**

<b>Does Child:</b>	<b>YES</b>	<b>NO</b>	<b>Used to</b>	<b>N/A</b>
Hypersensitive to sounds?				
Have fear of unexpected noises?				
Have trouble understanding or following directions?				
Struggle to follow 2-3 step directions?				

**Coordination:**

<b>Does Child:</b>	<b>YES</b>	<b>NO</b>	<b>Used to</b>	<b>N/A</b>
Play with toys appropriately for age?				
Manipulate fasteners?				
Manipulate buttons?				
Manipulate zippers?				
Ties shoe laces?				
Put on clothes?				
Take off shoes and socks?				
Put on shoes and socks?				
Have trouble holding a pencil correctly?				
Trip or fall a lot?				
Grimace or use tongue in fine motor tasks?				

**Behavior/Temperament:**

<b>Does/Is Child:</b>	<b>YES</b>	<b>NO</b>	<b>Used to</b>	<b>N/A</b>
Highly active?				
Easy going, predictable?				
Rigid, set in ways?				
Adaptable, flexible?				
Able to play alone/entertain self?				

Become frustrated easily?				
Have short attention span?				
Become easily distracted?				
Struggle with making choices?				
Have self-stimulation behaviors?				
Act out?				

**Social/Emotional History**

What are your child's favorite toys/activities? \_\_\_\_\_

\_\_\_\_\_

What typically calms/soothes your child? \_\_\_\_\_

\_\_\_\_\_

What motivates your child most? \_\_\_\_\_

What discipline methods work best? \_\_\_\_\_

Does your child become easily frustrated with activities?  Yes  No If yes, please describe his/her behavior.

\_\_\_\_\_

Does your child interact with other children, or primarily play alone? \_\_\_\_\_

\_\_\_\_\_

**What do you hope to gain from therapy at RightStart Therapy Services?** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Parent/Guardian Signature

\_\_\_\_\_  
Date

RightStart Therapy Services, Inc.  
2295 HENRY CLOWER BLVD SUITE 100 SNELLVILLE, GA 30078

OFFICE: 770-995-9600 FAX: 678-922-7124

## Consent

I give RightStart Therapy Services, Inc. my consent to use or disclose my protected health information or PHI to carry out my treatment, to obtain payment from insurance companies, and for health care operations like quality reviews.

I have been informed that I may review RightStart Therapy Services, Inc. Notice of Privacy Practices (for a more complete description of uses and disclosures) before signing this consent.

I understand that RightStart Therapy Services, Inc. has the right to change their Privacy Practices and that I may obtain any revised notices at RightStart Therapy Services, Inc.

I understand that I have the right for request a restriction of how my Protected Health Information is used. However, I also understand that RightStart Therapy Services, Inc. is not required to agree to the request. If RightStart Therapy Services, Inc. agrees to my requested restrictions they must follow the restrictions.

I also understand that I may revoke this consent at any time, by making a request in writing except for information already used or disclosed.

\_\_\_\_\_  
Signature of patient, parent or legal guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
If signed by someone other than patient, state relationship to the patient

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW CAREFULLY.

RightStart Therapy Services, Inc. is required, by law, to maintain the privacy and confidentiality of your protected health information and to provide our patients with notice of our legal duties and privacy practices with respect to your protected health information.

### **Disclosure of Your Health Care Information**

#### **Treatment-**

We may disclose your health care information to other healthcare professionals within our practice for the purpose of treatment, payment or healthcare operations.

“On occasion, it may be necessary to seek consultation regarding your condition from other health care providers associated with RightStart Therapy Services, Inc.”

“It is our policy to provide a substitute health care provider, authorized by RightStart Therapy Services, Inc. to provide assessment and/or treatment to our patients, without advanced notice, in the event of your primary health care provider’s absence due to vacation, sickness, or other emergency situation.”

#### **Payment-**

We may disclose your health information to your insurance provider for the purpose of payment or health care operations.

“As a courtesy to our patients, we will submit an itemized billing statement to your insurance carrier for the purpose of payment to RightStart Therapy Services, Inc. for health care services rendered. If you pay for your health care services personally, we will, as a courtesy, provide an itemized billing to your insurance carrier for the purpose of reimbursement to you. The billing statement contains medical information, including diagnosis, date of injury or condition, and codes which describe the health care services received.”

#### **Emergencies-**

We may disclose your health information to notify or assist in notifying a family member, or another person responsible for your care about your medical condition or in the event of an emergency or of your death.

### **Public Health**

As required by law, we may disclose your health information to public health authorities for purposes related to: preventing or controlling disease, injury or disability, reporting child abuse or neglect, reporting domestic violence, reporting to the Food and Drug Administration problems with products and reactions to medications, and reporting disease or infection exposure.

### **Judicial and Administrative Proceedings**

We may disclose your health information in the course of any administrative or judicial proceedings.

### **Law Enforcement**

We may disclose your health information to a law enforcement official for purposes such as identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order or subpoena, and other law enforcement purposes.

### **Research**

We may disclose your health information to researchers conducting research that has been approved by an Institutional Review Board.

### **Public Safety**

If may be necessary to disclose your health information to appropriate persons in order to prevent or lessen a serious imminent threat to the health or safety of a particular person or to the general public.

### **Specialized Government Agencies**

We may disclose your health information for military, national security, prisoner and government benefits purposes.

### **Marketing**

We may contact you for marketing purposes or fundraising purposes, as described below: (example)

“No personal health information will be disclosed during a recording or message other than the date and time of your scheduled appointment along with a request to call our office if you need to cancel or reschedule your appointment.”

“It is our practice to participate in charitable events to raise awareness, food donations, gifts, money, etc. During these times, we may send you a letter, post card, invitation, or call your home to invite you to participate in the charitable activity. We will provide you with information about the type of activity, the dates and times, and request your participation is such event. It is not our policy to disclose any personal health information about your condition for the purpose of RightStart Therapy Services, Inc. sponsored fund-raising events.”

### **Change of Ownership**

In the event that RightStart Therapy Services, Inc. is sold or merged with another organization, your health information/records will become the property of the new owner.

### **Your Health Information Rights**

- You have the right to request restrictions on certain uses and disclosures of your health information. Please be advised, however, that RightStart Therapy Services, Inc. is not required to agree to the restriction that you have requested.
- You have the right to have your health information received or communicated through an alternative method or sent to an alternative location other than the usual method of communication or delivery, upon your request.
- You have the right to inspect and copy your health information.
- You have the right to request that RightStart Therapy Services, Inc. amend your protected health information. Please be advised, however, that RightStart Therapy Services, Inc. is not required to agree to amend your protected health information. If your request to amend your health information has been denied, you will be provided with an explanation of our denial reason(s) and information about how you can disagree with the denial.
- You have a right to receive an accounting of disclosures of your protected health information made by RightStart Therapy Services, Inc.
- You have a right to a paper copy of the Notice of Privacy Practices at any time upon request.

### **Change to this Notice of Privacy Practices**

RightStart Therapy Services, Inc. reserves the right to amend this Notice of Privacy Practices at any time in the future, and will make the new provisions effective for all information that it maintains. Until such amendment is made, RightStart Therapy Services, Inc. is required by law to comply with this Notice.

RightStart Therapy Services, Inc. is required by law to maintain the privacy of your health information and to provide you with notice of its legal duties and privacy practices with respect to your health information. If you have questions about any part of this notice or if you want more information about your privacy rights, please contact our office.

### **Complaints**

Complaints about your Privacy rights or how RightStart Therapy Services, Inc. has handled your health information should be directed to our office.

If you are not satisfied with the manner in which this office handles your complaint, you may submit a formal complaint to:

DHHS, Office of Civil Rights  
200 Independence Avenue, S.W.  
Room 509F HHH Building  
Washington, DC 20201